



LENDING HANDS OUTREACH

Faith-rooted compassion. Medicaid-aligned senior care. West Phoenix launch focus.

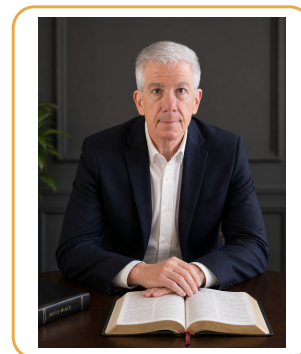
Building a Faith-Rooted Adult Day Health Care Solution for Arizona Seniors

Dear Community Partner,

I founded Lending Hands Outreach with a simple conviction: Arizona's most vulnerable seniors should not be left behind when care has been authorized, families are asking for help, and the missing piece is local provider capacity.

LHO is currently completing ADHS Adult Day Health Care Facility licensure preparation and MCO contracting while building the funding, referral, facility, and community partnerships needed for launch. Our focus is Arizona's West Valley, beginning with West Phoenix and surrounding underserved communities.

My background is in systems building, engineering, digital media, eCommerce operations, and organizational development. That experience now informs a disciplined approach to developing a compliant, Medicaid-aligned Adult Day Health Care and medical transportation model for AHCCCS-eligible seniors age 65 and older.



Mark Robert Lawrence Bertignoli
Founder & Executive Director

Arizona ranks last nationally for Adult Day Health Care capacity, and more than 4,100 ALTCS-eligible seniors across four counties are authorized for services they cannot access because licensed providers do not exist in their communities. Lending Hands Outreach is being built to help close that provider-capacity gap with dignity, safety, compassion, and operational excellence.

Our faith is foundational to the heart of this work. Guided by Matthew 25, we believe service to vulnerable people is stewardship. At the same time, LHO is preparing to operate a state-licensed, government-funded program. Services will be provided to all eligible members without discrimination, and spiritual support will always be optional and never required.

"Lending Hands Outreach was created to turn faith-based values into practical care for seniors and families who need safe, reliable support."

Current Launch Priorities

- Establish a minimum \$75,000 operating reserve to protect early operations and support a stable launch
- Identify and prepare an ADA-compliant facility
- Complete ADHS pre-licensing readiness and inspection preparation
- Develop meal service, transportation, staffing, referral, and launch systems

How Partners Can Help

- Startup grants, operating reserve support, and donor introductions
- Facility leads, renovation help, equipment, furniture, and supplies
- Food, transportation, church, volunteer, and community partnerships
- Senior referrals, caregiver connections, and agency introductions

Thank you for considering how you may be part of this mission. With the right partners, LHO can move from vision to licensed operation and become a practical access point for seniors who deserve to be seen, protected, and cared for.

With gratitude,

Mark Robert Lawrence Bertignoli
Founder & Executive Director, Lending Hands Outreach